

Vesna Festival Incorporated
Ticket Policy in the Event of Cancellation or Postponement
Effective as of December 2021 (Revised 2026)

In the event that Vesna Festival is cancelled or postponed due to circumstances beyond the control of Vesna Festival Incorporated, including but not limited to government restrictions, public health orders, or other unforeseen events, the following policy shall apply.

Notice of cancellation or postponement will be communicated via the Festival's official website and social media platforms. Ticket holders will be contacted within fourteen (14) days of public notice.

Eligible Tickets

This policy applies to:

- General Admission
- Table of Eight
- Meal Tickets
- Sponsor Tables
- Any other ticketed events or ticket types sold directly by Vesna Festival Incorporated

This policy does not apply to tickets obtained through contests, giveaways, or promotional events.

Ticket Holder Options

1. Donation

Ticket holders may choose to donate the value of their ticket(s) to Vesna Festival Incorporated.

- Eligible for a charitable tax receipt
- Donations are non-refundable
- Donations support continued festival operations

2. Ticket Rollover

Ticket holders may roll their ticket(s) forward to the next scheduled Vesna Festival.

- Tickets may only be rolled over once
- Replacement tickets will be issued once sales open
- Tickets not used after the rollover period will be forfeited

3. Refund

Ticket holders who previously rolled over their tickets may request a full refund.

Refunds apply to:

- General Admission
- Table of Eight
- Meal Tickets
- Sponsor Tables
- Any other eligible ticket types sold directly by Vesna Festival Incorporated

Conditions:

- Refunds are available only to the original purchaser
- Entire orders must be refunded together
- Tickets must have been rolled over at least once
- Refunds will be issued to the original method of payment where possible

Additional Conditions

- Tickets received through contests, promotions, or giveaways are not eligible for refunds or donations
- Donated tickets are non-refundable
- Only tickets purchased directly through Vesna Festival or an authorized representative qualify
- All requests must be submitted by the original purchaser

Policy Amendments

Vesna Festival Incorporated reserves the right to amend or update this policy at any time, including after tickets have been purchased. Any changes will be effective immediately upon posting.

Nothing in this policy limits or overrides rights provided under applicable Saskatchewan or Canadian consumer protection legislation.

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